

# QUALITY POLICY

## COMMITMENT TO QUALITY

STRIPES HEALTH SERVICES is wholly committed to operating continuously at the highest possible quality standards and will maintain the necessary Quality Approvals consistent with our customers requirements.

## APPROACH TO QUALITY

Our Quality Policy is based on 2 fundamental principles

1. Everyone at **STRIPES** understanding how to do thier job and doing it right the first time.
2. Looking at our service provision processes, identifying the potential for errors and taking the necessary actions to eliminate them.

## COMMUNICATION

The Quality Policy principles and objectives will always be communicated and available to staff.

## RESPONSIBILITIES

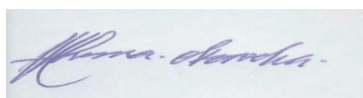
- Responsibility for delivering quality services rests with everyone at **STRIPES**.
- Each Team Leader has responsibility for monitoring the quality of services for their area of the business.

## TRAINING & SUPPORT

We shall ensure that all **STRIPES** personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development program.

## MONITORING & EVALUATION

We will constantly review and improve upon our services to ensure task are completed in the most cost effective and timely manner for the benefit of all our customers.



**Dr. UCHE OKOROCHA**  
**MANAGING DIRECTOR**

1<sup>st</sup> March, 2019